



March 20, 2020

Dear Applicant,

I am writing to provide you with an update from NNAS. NNAS is continuing operations, including the processing of applications. However, we recognize that as a result of COVID-19, we may not receive documentation from 3rd parties.

Therefore, effective immediately, NNAS is extending all application expiry dates to June 30, 2020. We will continue to monitor the situation and will keep you updated, as new information becomes available. It may take a few days for us to make the necessary adjustments to our system. Should you receive a notification that your application is expiring, please disregard it.

In addition, please **ensure your contact information is up to date**, particularly if you are currently residing in Canada. You can do so through the Applicant Portal.

From time to time, we may experience some temporary delays and appreciate your patience. All of our updates will be posted on our website at www.nnas.ca in the News and Events section which can be found on the homepage. Feel free to check our website regularly.

Should you have questions related to your application, please contact Applicant Support at our toll free number 855-977-1898, Monday to Friday from 8:00 am – 4:00 pm ET or by email at support@nnas.ca. Should you have questions regarding NNAS policies or directions, please feel free to contact the NNAS Corporate Office, at info@nnas.ca.

I know many of you are currently working in the health care system in one capacity or another. On behalf of all of us at NNAS thank you for your dedication and service. We are very grateful for our hardworking health professionals. Please take care, stay healthy and safe.

Best regards,

Gayle Waxman
Executive Director