



## **Frequently Asked Questions**

**Updated March 30, 2021**

### **COVID-19 Update**

**Q1: Is NNAS accepting new applications during COVID-19?**

A1: Yes, NNAS continues to accept and process new applications during the pandemic. Once you apply to NNAS, your application will be valid for 12 months.

**Q2: Am I able to reactivate my NNAS application?**

A2: Yes, NNAS is processing reactivation for expired NNAS applications. Once you reactivate your application will be valid for another 12 months.

**Q3: Is there anything I should consider before I apply or reactivate my application?**

A3: We encourage applicants to contact their educational institutions, licensing bodies and employers prior to applying or reactivating an application to make sure that they are able to send and receive documents during the pandemic.

**Q4: Why is NNAS extending application expiry dates until June 30, 2021?**

A4: NNAS is aware that COVID-19 may cause delays for some applicants who are waiting for third-party verification of documents. NNAS remains committed to the fairness principle. As a response, NNAS is extending expiry dates to accommodate any delays that applicants might face as a result of the pandemic.

**Q5: My application expires after June 30, 2021. Will this adjustment affect my expiry date?**

A5: No, if your application expires after June 30, 2021 your expiry date will remain as issued. This change only affects applications that will expire prior to or on June 30, 2021.