



**Update for Applicants with Advisory Reports  
Issued to CNO on or After June 22, 2021  
June 30, 2021**

- CNO is experiencing technical difficulties downloading NNAS Advisory Reports. We are aware of the issue and working to resolve it quickly. Please note that this issue is not impacting other regulatory body members.
- It is not anticipated that this delay will impact the time it takes applicants to CNO to complete the process. However, it appears to be temporarily preventing some applicants from beginning the application process with CNO.
- **If your Advisory Report was issued on June 22, 2021 or later, you may not be able to start your application with CNO at this time. Please be advised that you will be provided with instructions on how to begin the application process with CNO in the near future.**
- Thank you for your patience and we apologize for any inconvenience.