



Update for Applicants

September 21, 2021

- NNAS is currently experiencing a high volume of applications which have become ready for review within a short time period. This may be causing delays for some applicants. While NNAS' goal is to issue 95% of Advisory Reports within 12 weeks of the last document being received, we anticipate a small number of applicants may find it will take a bit longer for their Advisory Report to be issued. That said, we are anticipating that this situation will be relatively short-lived.
- The Assessment Team has put in place strategies that are effectively managing the situation. NNAS is closely monitoring the timelines to ensure that as many Advisory Reports are issued with the 12-week goal as possible.
- If your application is exceeding the 12 week timeframe, we suggest that you monitor the status of your application in NNAS' applicant portal on a regular basis. Of course, if you have any questions about your application or would like to check into the status of your application, please feel free to contact support@nnas.ca.
- If it is anticipated that the issuing of your Advisory Report will take longer than 12 weeks, you will receive an email advising you of this.
- Please be advised that while your NNAS order maintains a Ready for Review status, it will not expire on the advertised order expiration date. We apologize for the delay.

Update for Applicants

June 21, 2021

- NNAS has extended the expiry date until September 30, 2021 for all applications that were to expire on or before September 30, 2021. NNAS continues to monitor the situation and will be responding to changing circumstances as new information emerges.
- Applicants whose applications expire after September 30, 2021 will not be affected by this change.
- NNAS continues to accept and process applications, including reactivated applications. Applicants are encouraged to contact their educational institutions, licensing bodies and employers prior to applying or reactivating their application to make sure that the institutions are able to send and receive documents to during the pandemic.

Update for Applicants

March 30, 2021

- NNAS has extended the expiry date until June 30, 2021, for all applications that were to expire on or before June 30, 2021. NNAS continues to monitor the situation and will be responding to changing circumstances as new information emerges.
- Applicants whose applications expire after June 30, 2021, will not be affected by this change.
- NNAS continues to accept and process applications, including reactivated applications. Applicants are encouraged to contact their educational institutions, licensing bodies and employers prior to applying or reactivating their application to make sure that the institutions are able to send and receive documents to during the pandemic.
- NNAS is currently experiencing delays in the mail room. This may take up to two weeks for documents to be uploaded into your applicant portal. This delay will not impact the time it takes to review your application as the date entered will reflect the date the documents were received.

Update for Applicants

December 11, 2020

- NNAS has extended the expiry date until March 31, 2021 for all applications that were to expire on or before March 31, 2021. NNAS continues to monitor the situation and will be responding to changing circumstances as new information emerges.
- Applicants whose applications expire after March 31, 2021 will not be affected by this change.
- NNAS continues to accept and process applications, including reactivated applications. Applicants are encouraged to contact their educational institutions, licensing bodies and employers prior to applying or reactivating their application to make sure that the institutions are able to send and receive documents to during the pandemic.
- NNAS is currently experiencing delays in the mail room. This may take up to four weeks for documents to be uploaded into your applicant portal. This delay will not impact the time it takes to review your application as the date entered will reflect the date the documents were received.

Update for Applicants

September 17, 2020

- NNAS has extended the expiry date until December 31, 2020 for all applications that were to expire on or before December 31, 2020. NNAS continues to monitor the situation and will be responding to changing circumstances as new information emerges.

- Applicants whose applications expire after December 31, 2020 will not be affected by this change.
- NNAS continues to accept and process applications, including reactivated applications. Applicants are encouraged to contact their educational institutions, licensing bodies and employers prior to applying or reactivating their application to make sure that the institutions are able to send and receive documents to during the pandemic.
- NNAS is currently experiencing delays in the mail room. This may take up to four weeks for documents to be uploaded into your applicant portal. This delay will not impact the time it takes to review your application as the date entered will reflect the date the documents were received.

Update for Applicants

August 10, 2020

- Effective August 10, 2020 NNAS will temporarily issue Advisory Reports that include language test scores that meet all requirements and are current for at least 6 months following the release date of the Advisory Report.
- Applicants are responsible for ensuring that their language test results are no older than 18 months at the time their Advisory Report is issued.
- When possible NNAS recommends submitting language test results that are no older than 6 months from the date applicants first apply to NNAS or reactivate your application. It is also recommended that applicants monitor the submission of other documents when scheduling language tests.
- NNAS' current language requirements remain in place. Please refer to the NNAS Handbook to review NNAS' language requirement.
- Applicants are advised to check with the Regulatory Body or Bodies to which they are applying to find out about any policies related to language proficiency specific to the Regulatory Body or Bodies.

Update for Applicants

June 19, 2020

- Effective June 18, 2020 the National Nursing Assessment Service (NNAS) will receive IELTS test results electronically.
- If you wrote IELTS on June 18, 2020 or later, your results will automatically be sent electronically.
- If you wrote IELTS before June 18, 2020 and you would like to send an electronic copy of your test results to NNAS please contact the IELTS test center where you took the test. All IELTS test centers worldwide are able to send your scores electronically. Please note that when you ask that your IELTS results be sent electronically, the test center may request a fee for this service.

- When requesting that your test results be sent to NNAS electronically, please provide the following information to the test center:

The NNAS's account name is: National Nursing Assessment Service (NNAS)
Address: 439 University Ave, 5th floor, Toronto ON M5G 1Y8

- Please note that if you wrote IELTS before June 18, 2020 and do not request that an electronic copy be sent to NNAS, a paper copy will be mailed to NNAS.

Update for Applicants

June 16, 2020

- NNAS has extended the expiry date of all applications until June 30, 2020. We are monitoring the situation and will be responding to changing circumstances as new information emerges.
- NNAS is no longer experiencing delays in the mail room although mail remains delayed or suspended in many countries. Please check the portal to monitor the receipt of documents for your application.

Update for Applicants

March 27, 2020

- NNAS is continuing operations, including accepting applications, reviewing applications and issuing Advisory Reports. Although there may be some interruptions in service from time to time.
- NNAS has extended the expiry date of all applications until June 30, 2020. We are monitoring the situation and will be responding to changing circumstances as new information emerges.
- If you receive a notification advising you that your application is expired, please disregard it. We are in the process of making the technical changes to our system which is pre-programmed to issue notifications.
- We are aware that the language testing sites are closed. We will be issuing information on NNAS' process for addressing this in the near future.
- We are posting all updates on our website under News and Events. Our website is www.nnas.ca. Please check our website regularly.