



December 20, 2021

Dear Applicant,

NNAS is observing that applicants to NNAS are not experiencing unusual or extended delays in accessing documentation from third parties. Therefore, NNAS will not be extending the application deadline. We are anticipating that most applicants will be able to proceed with reactivating their application without difficulty.

However, applicants who because of holiday closures or the short notice are not able to reactive by December 20th, may request a two-week extension by contacting Applicant Support no later than January 15, 2022, at support@nnas.ca or by calling 855-977-1898. Please note that Applicant Support will be closed between December 24, 2021, and January 3, 2022. The current reactivation fee of \$180 USD will apply to all reactivated applications.

Applications where all documentation has been submitted within 12 months, but whose application is still under review are not required to reactive their application or pay a reactivation fee.

All our updates will be posted on our website at www.nnas.ca in the News and Events section which can be found on the homepage. Feel free to check our website regularly.

Should you have questions related to your application, please contact Applicant Support at our toll-free number 1-855-977-1898, Monday to Friday from 8:00 am – 4:00 pm ET or by email at support@nnas.ca. Should you have questions regarding NNAS policies or directions, please feel free to contact the NNAS Corporate Office at info@nnas.ca.

From time to time, we may experience some temporary delays and appreciate your patience.

Yours sincerely,

A handwritten signature in purple ink that reads 'Gayle Waxman'.

Gayle Waxman
Executive Director