



Update for Applicants

December 20, 2021

- NNAS is observing that applicants to NNAS are not experiencing unusual or extended delays in accessing documentation from third parties. Therefore, NNAS will not be extending the application deadline. We are anticipating that most applicants will be able to proceed with reactivating their application without difficulty.
- However, applicants who because of holiday closures or the short notice are not able to reactive by December 20th, may request a two-week extension by contacting Applicant Support no later than January 15, 2022, at support@nnas.ca or by calling 855-977-1898. Please note that Applicant Support will be closed between December 24, 2021, and January 3, 2022.
- The current reactivation fee of \$180 USD will apply to apply to all reactivated applications.
- **Applications where all documentation has been submitted within 12 months**, but whose application is still under review **are not required to reactive their application or pay a reactivation fee.**
- Applicants are encouraged to contact their educational institutions, licensing bodies and employers prior to applying or reactivating their application to make sure that the institutions can send and receive documents to during the pandemic.
- Applicants who because of significant and persisting reasons beyond their control related to the COVID-19 pandemic are unable to access the required documentation can contact NNAS at +1 (877) 215-9989 or support@nnas.ca for more information.

Update for Applicants

September 24, 2021

- NNAS has extended the expiry date until December 20, 2021 for all applications that were to expire on or before December 20, 2021. NNAS continues to monitor the situation and will be responding to changing circumstances as new information emerges.
- Applicants whose applications expire after December 20, 2021 will not be affected by this change.
- NNAS continues to accept and process applications, including reactivated applications. Applicants are encouraged to contact their educational institutions, licensing bodies and employers prior to applying or reactivating their application to make sure that the institutions are able to send and receive documents to during the pandemic.

- NNAS is currently experiencing delays in the mail room. This may take up to two weeks for documents to be uploaded into your applicant portal. This delay will not impact the time it takes to review your application as the date entered will reflect the date the documents were received.

Update for Applicants

June 18, 2021

- NNAS has extended the expiry date until September 30, 2021 for all applications that were to expire on or before September 30, 2021. NNAS continues to monitor the situation and will be responding to changing circumstances as new information emerges.
- Applicants whose applications expire after September 30, 2021 will not be affected by this change.
- NNAS continues to accept and process applications, including reactivated applications. Applicants are encouraged to contact their educational institutions, licensing bodies and employers prior to applying or reactivating their application to make sure that the institutions are able to send and receive documents to during the pandemic.
- NNAS is currently experiencing delays in the mail room. This may take up to two weeks for documents to be uploaded into your applicant portal. This delay will not impact the time it takes to review your application as the date entered will reflect the date the documents were received.

Update for Applicants

March 30, 2021

- NNAS has extended the expiry date until June 30, 2021, for all applications that were to expire on or before June 30, 2021. NNAS continues to monitor the situation and will be responding to changing circumstances as new information emerges.
- Applicants whose applications expire after June 30, 2021, will not be affected by this change.
- NNAS continues to accept and process applications, including reactivated applications. Applicants are encouraged to contact their educational institutions, licensing bodies and employers prior to applying or reactivating their application to make sure that the institutions are able to send and receive documents to during the pandemic.
- NNAS is currently experiencing delays in the mail room. This may take up to two weeks for documents to be uploaded into your applicant portal. This delay will not impact the time it takes to review your application as the date entered will reflect the date the documents were received.

Update for Applicants

December 11, 2020

- NNAS has extended the expiry date until March 31, 2021 for all applications that were to expire on or before March 31, 2021. NNAS continues to monitor the situation and will be responding to changing circumstances as new information emerges.
- Applicants whose applications expire after March 31, 2021 will not be affected by this change.
- NNAS continues to accept and process applications, including reactivated applications. Applicants are encouraged to contact their educational institutions, licensing bodies and employers prior to applying or reactivating their application to make sure that the institutions are able to send and receive documents to during the pandemic.
- NNAS is currently experiencing delays in the mail room. This may take up to four weeks for documents to be uploaded into your applicant portal. This delay will not impact the time it takes to review your application as the date entered will reflect the date the documents were received.

Update for Applicants

September 17, 2020

- NNAS has extended the expiry date until December 31, 2020 for all applications that were to expire on or before December 31, 2020. NNAS continues to monitor the situation and will be responding to changing circumstances as new information emerges.
- Applicants whose applications expire after December 31, 2020 will not be affected by this change.
- NNAS continues to accept and process applications, including reactivated applications. Applicants are encouraged to contact their educational institutions, licensing bodies and employers prior to applying or reactivating their application to make sure that the institutions are able to send and receive documents to during the pandemic.
- NNAS is currently experiencing delays in the mail room. This may take up to four weeks for documents to be uploaded into your applicant portal. This delay will not impact the time it takes to review your application as the date entered will reflect the date the documents were received.

Update for Applicants

August 10, 2020

- Effective August 10, 2020 NNAS will temporarily issue Advisory Reports that include language test scores that meet all requirements and are current for at least 6 months following the release date of the Advisory Report.
- Applicants are responsible for ensuring that their language test results are no older than 18 months at the time their Advisory Report is issued.
- When possible NNAS recommends submitting language test results that are no older than 6 months from the date applicants first apply to NNAS or reactivate your application. It is also recommended that applicants monitor the submission of other documents when scheduling language tests.
- NNAS' current language requirements remain in place. Please refer to the NNAS Handbook to review NNAS' language requirement.
- Applicants are advised to check with the Regulatory Body or Bodies to which they are applying to find out about any policies related to language proficiency specific to the Regulatory Body or Bodies.

Update for Applicants

June 19, 2020

- Effective June 18, 2020 the National Nursing Assessment Service (NNAS) will receive IELTS test results electronically.
- If you wrote IELTS on June 18, 2020 or later, your results will automatically be sent electronically.
- If you wrote IELTS before June 18, 2020 and you would like to send an electronic copy of your test results to NNAS please contact the IELTS test center where you took the test. All IELTS test centers worldwide are able to send your scores electronically. Please note that when you ask that your IELTS results be sent electronically, the test center may request a fee for this service.
- When requesting that your test results be sent to NNAS electronically, please provide the following information to the test center:

The NNAS's account name is: National Nursing Assessment Service (NNAS)
Address: 439 University Ave, 5th floor, Toronto ON M5G 1Y8

- Please note that if you wrote IELTS before June 18, 2020 and do not request that an electronic copy be sent to NNAS, a paper copy will be mailed to NNAS.

Update for Applicants

June 16, 2020

- NNAS has extended the expiry date of all applications until June 30, 2020. We are monitoring the situation and will be responding to changing circumstances as new information emerges.
- NNAS is no longer experiencing delays in the mail room although mail remains delayed or suspended in many countries. Please check the portal to monitor the receipt of documents for your application.

Update for Applicants

March 27, 2020

- NNAS is continuing operations, including accepting applications, reviewing applications and issuing Advisory Reports. Although there may be some interruptions in service from time to time.
- NNAS has extended the expiry date of all applications until June 30, 2020. We are monitoring the situation and will be responding to changing circumstances as new information emerges.
- If you receive a notification advising you that your application is expired, please disregard it. We are in the process of making the technical changes to our system which is pre-programmed to issue notifications.
- We are aware that the language testing sites are closed. We will be issuing information on NNAS' process for addressing this in the near future.
- We are posting all updates on our website under News and Events. Our website is www.nnas.ca. Please check our website regularly.